Schedule A

to Practice Applicable to Automatic Balancing Commodities included in the Automatic Balancing Process:

Access Western Blend (AWB)⁽¹⁾ Albian Muskeg River Heavy (AMH) Albion Heavy Synthetic (AHS) (1) Albion Residual Blend (ARB) Albion Vacuum Blend (AVB) Amoco Condensate Blend (ACB) Borealis Heavy (BHB)⁽¹⁾ BP Butane Sarnia (ABS) **BP** Conventional Heavy Blend (BCH) BP Sour Blend (BSO) BP Sweet (BSW) BP Sweet Synthetic Blend (BSS) BP Synthetic Blend (BSH) Caroline Condensate (CCA) Christina Lake Dil-Bit Blend (CDB) Canadian Heavy Sweet (CHS) Clearbrook Heavy (UVC) Clearbrook Sour (UOC) Clearbrook Sweet (UHC) CNRL Heavy Sour Syn Blend (CNH) CNRL Synthetic Custom Blend (CNC) Canadian Natural High Tan (CNX) Cold Lake (CL)^{(1) (4)} Condensate Blend (CRW)⁽¹⁾ Conventional Heavy (CHV) (1) Dil Syn Bit (DSB) Fort Hills Reduced Carbon Life Cycle Dilbit Blend (FRB)

Echo Synthetic Blend (ESB) Griffith Condensate (UCG) Griffith Foreign Condensate (FCG) Griffith Foreign Sour (FOG) Griffith Foreign Sweet (FHG) Griffith Sour (UOG) Griffith Sweet (UHG) Hangingstone Dilbit Blend (HDB) Hardisty Synthetic Crude (HSC) Kearl Lake Dil-Bit (KDB)⁽¹⁾ Lewiston Sweet (UHL) Light Sour Blend (LSB)⁽³⁾ Lloyd Chauvin (LLC) Lloyd Echo (LLE) Lloyd Gibson (LLG) Leismer Corner Blend (LCB) Long Lake Heavy DilBit Blend (PDH) Long Lake Heavy Mixed DilSynBit Blend (PMH) Long Lake Sour Blend (PSO) Long Lake Sweet Blend (PSW) Medium Sour Blend (MSB)⁽¹⁾ Midale (M) Mixed Blend Sweet (SW)⁽¹⁾ Mokena Condensate (UCM) Mokena Foreign Condensate (FCM)

Working stock is required for the indicated commodities at the following locations: Edmonton ⁽¹⁾, Regina ⁽²⁾, Cromer ⁽³⁾, Hardisty ⁽⁴⁾, Clearbrook ⁽⁵⁾, and Lewiston ⁽⁶⁾.

Schedule A

to Practice Applicable to Automatic Balancing (continued)

Commodities included in the Automatic Balancing Process:

Mokena Foreign Low Sweet (FWM) Mokena Foreign Sour (FOM) Mokena Foreign Sweet (FHM) Mokena Heavy (UVM) Mokena Sour (UOM) Mokena Sweet (UHM) Newgrade Synthetic (NSA) Newgrade Synthetic (NSB) Newgrade Synthetic Blend (NSX) Northern Canadian Sour (NCS) Peace Heavy (PH) Pine Bend Buffer (PBB) Pine Bend Special (PBS) Portal Midale (UMC) Premium Conventional Heavy (PCH) Premium Synthetic (PSY)⁽¹⁾ PetroChina Blend (PXB) Redwater (RW) Sarnia Special (SSS)

Seal Heavy (SH)⁽¹⁾ Surmont Heavy Blend (SHB) Shell Premium Synthetic (SPX) Shell Synthetic (SSX) Southern Lights Mainline DLVRY (SLX) Suncor B (OSB) Suncor C (OSC) Suncor Cracked (OCC) Suncor H (OSH) Suncor N (OSN) Suncor Synthetic Sour (OSS) Suncor U (OSU) Sunrise Dilbit Blend (SDB) Synbit Blend (SYB)⁽¹⁾ Synthetic Sweet Blend (SYN)⁽¹⁾ Western Canadian Select (WCS) Western Heavy Blend (WHB) Western Canada Dilbit (WDB)

Working stock is required for the indicated commodities at the following locations: Edmonton (1), Regina (2), Cromer (3), Hardisty (4), Clearbrook (5), and Lewiston (6)

Schedule B

to Practice Applicable to Automatic Balancing

Commodities for which the automatic balancing price is negotiated between the Shipper and the Carrier:

Amoco Condensate Blend (ACB) Albian Muskeg River Heavy (AMH) Albion Vacuum Blend (AVB) Caroline Condensate (CCA) Kearl Heavy Dil-Bit (KDB) Long Lake Heavy DilBit Blend (PDH) Long Lake Heavy Mixed DilSynBit Blend (PMH) Long Lake Sour Blend (PSO) Long Lake Sweet Blend (PSW) Mokena Heavy (UVM) Newgrade Synthetic (NSA) Newgrade Synthetic (NSB) Newgrade Synthetic Blend (NSX) Pine Bend Buffer (PBB) Pine Bend Special (PBS) Sarnia Special (SSS) Southern Lights Mainline DLVRY (SLX) Suncor Cracked (OCC) Suncor H (OSH) Western Heavy Blend (WHB)

Schedule C to Practice Applicable to Automatic Balancing

Resolution Process

The procedure set out in this Schedule is intended to be used by Shippers, the Carrier and the Automatic Balancing Practice Working Group ("Working Group") for the purpose of resolving issues or concerns arising from the Practice Applicable to Automatic Balancing as expeditiously as possible in the circumstances.

The Resolution Process is also intended to ensure that the Working Group has all the information it requires to conduct effective reviews of the Practice.

The Resolution Process is not specifically intended to deal with disputes that may arise out of the Practice but parties are encouraged to use the Resolution Process on a without prejudice basis when a dispute has arisen.

- A Shipper may raise an issue directly with the Carrier. If those parties are able to resolve the issue between them and no change to the Practice is required as a result, then the Working Group need not be involved.
- 2. The Carrier will keep a record of Shipper issues and their resolution. The Carrier will provide to the Working Group via SWIFTLINK notice a summary of the issues raised, and their resolution, as requested by the Working Group for the purpose of conducting a review of the Practice. Unless the relevant Shipper has given its consent, no commercially sensitive Shipper specific information shall be included in reports to the Working Group.
 - 3. For Carrier issues or issues not resolved directly with the Carrier, the following

general process will apply with any necessary modifications to accommodate specific circumstances - as long as the goal of resolution of issues in an expeditious manner is respected:

- The Carrier will communicate the request for issue resolution to the Working Group, with written confirmation to the person or entity making the request.
- b. The communication of the request for issue resolution will include a request by the Carrier for a meeting of the Working Group within a specified period of time not to exceed 5 working days or for an initial response from individual Working Group members within 2 working days.
- c. If the Working Group determines that the issue or concern raised is not justifiable then it will prepare a written response to the person or entity raising the issue outlining the reasons why.
- d. If the Working Group determines that the issue merits further investigation and consideration it shall establish a timeline for any further investigation and for consideration of the issue and shall communicate that timeline to the person or entity raising the issue within 10 working days of the issue being communicated to the Working Group.

- e. After considering an issue and carrying out such investigation as may be necessary or desirable, the Working Group may recommend:
 - i. an interim solution;
 - ii. amendment(s) to the Practice;
 - iii. postpone considering the issue further until the 9 month review of the Practice in the Initial Term;
 - iv. suspension or discontinuation of the Practice;
 - v. other recommendations as appropriate in the circumstances.
- f. When considering an issue and recommendations, the Working Group will consider the objectives of the Practice and cost and service

impacts to the Carrier and Shippers of the issue and the recommendations under consideration.

- g. Findings and recommendations of the Working Group in the course of this Resolution Process will be communicated to the Carrier and to the entity or person who raised the issue.
- h. Confidentiality of commercially sensitive, shipper specific information is intended to be respected and maintained in this Resolution Process.
- 4. The decision whether to accept a recommendation of the Working Group ultimately lies with the Carrier; however, it is the Carrier's intention to respect and accept recommendations of the Working Group unless insurmountable concerns would be raised by its implementation.